## LOYOLA COLLEGE (AUTONOMOUS), CHENNAI - 600 034



### B.Com.DEGREE EXAMINATION - COMMERCE

### SECOND SEMESTER - APRIL 2019

#### CO 2502- BUSINESS MANAGEMENT

Date: 02-04-2019 Dept. No. \_\_\_\_\_\_ Max. : 100 Marks

Time: 09:00-12:00

#### PART-A

### ANSWER ALL THE QUESTIONS:

(10X2=20)

- 1. Define the term 'Management'
- 2. What are the Types of plans?
- 3. What is Formal Organization?
- 4. What is meant by Training?
- 5. List out the Sources of recruitment.
- 6. Define the term 'Leadership'.
- 7. What is Coordination?
- 8. Define Communication.
- 9. What are esteem needs?
- 10. What is meant by Control?

#### PART-B

## ANSWER ANY FOUR QUESTIONS:

(4X10=40)

- 11. Explain the various functions of management.
- 12. Discuss the various steps in planning.
- 13. Distinguish formal organization from informal organization.
- 14. What are the various techniques adopted to increase motivation?
- 15. Explain the different types of leadership.
- 16. Explain the different kinds of communication in an organization.
- 17. What are the requirements of a good control system?

#### PART-C

# **ANSWER ANY TWO QUESTIONS**

(2X20=40)

- 18. Discuss various principles of management advocated by Henry Fayol.
- 19. Explain Maslow's theory of motivation.
- 20. Explain any eight methods of training employees in an organisation.
- 21. Explain the barriers to effective communication and Suggest remedial measures.

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